



How Industry Analysts Shape the Digital Future (Hardback)

By Professor of Innovation and Social Informatics Neil Pollock, Director Institute for the Study of Science Technology and Innovation Robin Williams

Oxford University Press, United Kingdom, 2016. Hardback. Book Condition: New. 241 x 169 mm. Language: English . Brand New Book. Industry analysts are in the business of shaping the technological and economic future. They attempt to predict what will become the next big thing; to spot new emerging trends and paradigms; to decide which hi-tech products will win out over others and to figure out which technology vendors can deliver on their promises. In just a few short years, they have developed a surprising degree of authority over technological innovation. Yet we know very little, if anything about them. This book seeks to explain how this was achieved and on what this authority rests. Who are the experts who increasingly command the attention of vendor and user communities? What is the nature of this new form of technical and business knowledge? How Industry Analysts Shape the Digital Future offers the first book length study into this rarely scrutinized form of business expertise. Contributions to this volume show how, from a small group of mainly North American players which arose in the 1970s, Gartner Inc. has emerged as clear leader of a \$6 billion industry that involves several hundred firms worldwide....



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